

General Terms and Conditions

1. Seller Information

Seller: GHAZALAH TRADING CO., LIMITED

Registered address: FLAT/RM 1405A 14/F THE BELGIAN BANK BUILDING, NOS 721-725 NATHAN ROAD, MONGKOK KL

VAT ID: PL5263894693

Contact email: anan@szegg.com

2. Conclusion of Contract

By placing an order on Allegro, you make an offer to purchase the product. The contract is concluded when we accept your order and send you a confirmation email.

3. Product Information

We make every effort to ensure product descriptions, photos and specifications are accurate.

Minor variations in colour or design, resulting from manufacturing processes, are not considered defects.

4. Prices and Payment

- All prices are final and include VAT, unless otherwise stated.

- Payment must be made in full at the time of order, using the available payment methods.

- We reserve the right to cancel orders in case of payment failure or suspected fraud.

5. Delivery

- Delivery times are estimates and may vary depending on location and courier services.

- Risk of loss or damage to the product passes to you upon delivery to the address you provided.

- Please check the package upon delivery and report any damage to the courier and us immediately.

6. Right of Withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period expires 14 days from the day you receive the product.

To exercise the right of withdrawal, you must inform us of your decision to withdraw by a clear statement sent to anan@szegg.com.

You must return the product to us without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal.

The direct cost of returning the product is to be borne by you.

7. Warranty and Complaints

- All products are covered by a 24-month warranty, in accordance with Polish consumer law.

- If the product is defective, you may request repair, replacement, price reduction or refund.

- Complaints should be submitted via email to anan@szegg.com, including order details and photos of the defect.

8. Limitation of Liability

We shall not be liable for indirect or consequential damages, including loss of profits, unless caused by our gross negligence or willful misconduct.

9. Governing Law and Disputes

These terms and conditions are governed by the law of Poland. Any disputes shall be subject to the exclusive jurisdiction of the courts in Poland.

10. Contact

For any questions, please contact us at: anan@szegg.com

Last updated: 17/04/2026