

Allegro User Agreement

(...)

2.8.

During both registration and later use of Allegro, the User is obliged to give needed and actual data and information and also submit - if requested - a truthful statement.

The User of a Standard Account and of a Business Account with an enabled **Store** Subscription service may add to their Account a photo or a graphic element which may present their image (an avatar). When the User logs in to Allegro via other websites, including social media, the User's personal data and avatar (if it was made available to that website's host) will be disclosed to Allegro.pl and used in accordance with Allegro's User Agreement.

When the avatar is uploaded, it will be assigned to the Account indicated by the User and registered to the User's name. When the User logs in to Allegro via other websites, the avatar disclosed to Allegro.pl by that website's host will be assigned to the User's Account according to the e-mail address provided by the User to that website's host. The User's avatar will be visible to other Allegro Users and it will be displayed next to the User's selected activities in Allegro.

The avatar in the aforementioned cases will be assigned to the User's Account, provided that it meets the following technical requirements: minimum size: 64 x 64 px, file format: .jpg, .png and contents: no illegal or offensive, in particular vulgar, obscene, erotic or pornographic content or content inciting hatred or racist or xenophobic behaviour is permitted. It is prohibited to publish as part of an avatar promotional or advertising content, announcements, any content related to the User's activity outside Allegro and any contact data.

The User should update data in the settings after logging in to the Account. It is forbidden for User to delete data included in the User Account settings after making the registration, with the proviso that the User may delete the avatar assigned to their Account at any time. To delete the phone number, the User needs to contact Allegro.pl using the available channels of communication referred to in the User Agreement.

(...)

Appendix No. 1.

Appendix No. 1. Forbidden and restricted items

Article 1. Forbidden items

The following Items may not be offered in Listings:

(...)

9. Alcoholic beverages, [subject to Article 2.7 below](#);

(...)

29. Weapons and ammunitions within the meaning of the Act on Weapons and Ammunitions, [subject to Articles 2.8-2.12 2.7-2.11 below](#);

(...)

33. Gold in the form of gold bars and their copies, coins minted after 1800 (subject to Article [2.15 14](#) below) or scrap gold, and silver in the form of bars and their copies and scrap;

(...)

37. Used items that should not be re-used for health or hygiene reasons; Applicable to items listed in the following categories:

[Child > Health and hygiene > Hygiene products > Cotton face masks](#)

[Fashion > Clothes, footwear, accessories > Haberdashery and accessories > Cotton face masks](#)

[Vision correction>Contact lenses](#)

[Beauty>Care>Intimate hygiene>Sanitary towels](#)

[Beauty>Care>Intimate hygiene>Pantyliners](#)

[Beauty>Care>Intimate hygiene>Tampons](#)

[Beauty>Care>Intimate hygiene>Feminine intimate hygiene wipes](#)

[Health>Intimate health>Condoms](#)

[Health, medicine>Oral hygiene>Replacement toothbrush heads](#)

[Health, medicine>Oral hygiene>Dental floss](#)

[Health, medicine>Oral hygiene>Toothbrushes>Manual](#)

[Equipment for hospitals and surgeries>Shoe covers, gloves](#)

[Health>Equipment for hospitals and surgeries>Disposable products](#)

[Health>Hygienic and wound dressing materials>Hygienic products](#)

[Erotica>Erotic accessories and gadgets>Anal plugs and probes](#)

[Erotica>Erotic accessories and gadgets>Sexual stimulation balls and eggs](#)

[Erotica>Erotic accessories and gadgets>Sex dolls](#)

Erotica>Erotic accessories and gadgets>Penises and dildos

Erotica>Erotic accessories and gadgets>Rings and caps>Caps

Erotica>Erotic accessories and gadgets>Rings and caps>Rings and clamps

Erotica>Erotic accessories and gadgets>Rings and caps>Extensions

Erotica>Erotic accessories and gadgets>Vaginas and masturbators

Erotica>Erotic accessories and gadgets>Vibrators>Classic

Erotica>Erotic accessories and gadgets>Vibrators>Natural

Erotica>Erotic accessories and gadgets>Vibrators>Stimulating G-spot

Erotica>Erotic accessories and gadgets>Vibrators>Multi-purpose

Erotica>Erotic accessories and gadgets>Vibrators>Sets

Erotica>Erotic accessories and gadgets>Vibrators>Other

Erotica>BDSM>Enemas

Erotica>BDSM>Specula

Erotica>Condoms

(...)

Article 2. Restricted items

It is permitted to offer the following types of Items in a Transaction, provided that they satisfy the terms and conditions referred to below and that the Item description on the Transaction page contains the content indicated below ("Restricted Items"):

(...)

7. Alcohol. **Condition:** they may be offered exclusively by licensed sellers of alcohol with Business Account status, upon attaching the license to sell alcoholic beverages with alcohol content from 4.5% to 18%, except for beer, issued by a competent authority. **Required description elements:** providing identification data of the Seller: company details, name and address of the point of sale, and posting a link to the license held, in PDF format, under the "About the seller" tab. The following declaration: "I hereby declare that I sell alcoholic beverages with alcohol content from 4.5% to 18%, except for beer, under a valid licence. The place of concluding the agreement with the Buyer is the address of the point of sale of alcohol. An Item will be issued to the Buyer upon positive verification by the supplier of the Buyer's legal drinking age and sobriety."

8.7. Pepper gases. **Condition:** they may be offered exclusively in the “Pepper gases” category by retailers holding a license to sell goods intended for military and police use. **Required description elements:** providing the information on: gas name, concentration and composition.

9. 8. Conducted electrical weapon (devices causing incapacitation by electroshock). **Condition:** they may be offered exclusively in the “Conducted electrical weapon” category by retailers holding a license to sell goods intended for military and police use. The average current value in the circuit may not exceed 10mA and the energy may not exceed 300mJ. **Required description elements:** providing the information on: name, amperage and manufacturer. Declaration on the average current value in the circuit not exceeding 10mA and energy not exceeding 300mJ. The following declaration: “The sale of devices causing incapacitation by electroshock is governed by the Act of 22 June 2001 on conducting business activity related to the manufacture and sale of explosives, arms, ammunition, and goods and technology intended for military or police use (Journal of Laws of 2001, No. 67, item 679). Pursuant to this Act, sales of such products must be recorded and the Seller is obliged to keep records of Transactions concluded. Devices causing incapacitation by electroshock may be sold exclusively to people of legal age, upon checking their identity.”

10. 9. Firearms and their essential parts. **Condition:** separately loaded firearms (not using cartridges) manufactured before 1885 or their replicas. **Required description elements:** declaration that a separately loaded firearm or its essential parts were manufactured before 1885 or that it is a replica.

11. 10. Ammunition (e.g. bullets, mines, grenades) or its essential parts. **Condition:** ammunition must be deactivated. **Required description elements:** declaration that ammunition is deactivated.

12. 11. Airguns. **Condition:** bullet energy may not exceed 17J. **Required description elements:** declaration that the bullet energy does not exceed 17J.

13. 12. Mushrooms **Condition:** a certificate issued by a classifier or expert mycologist (except for cultivated mushrooms and mushrooms commercialised in other EU countries). **Required description elements:** a declaration that the mushrooms offered come with relevant certificate and attaching to the Listing (its description) an electronic file containing the certificate or a clear photo of the label containing the information required by law

14. 13. Pyrotechnic materials. **Condition:** they may be offered exclusively in the “Fireworks” category by retailers holding a license **Required description elements:** providing the information on the manufacturer’s or importer’s name, product approval marking or certificate.

15. 14. Items from the “Investment products” and the “Collectible gold coins” categories. **Condition:** they may be offered only by entities operating under separate agreements concluded with Allegro.pl, however, the Seller must have a recommendation ratio of at least 98% in their Account. The Item shipment timeframe specified by the Seller in the sales form may not be longer than 24 hours (it does not apply to Sellers participating in the ‘Strefa Inwestora’ programme).

16. 15. Items from the category: “GSM accessories” – “Antennas and amplifiers”. **Required description elements:** providing information that: “Self-assembly and use of GSM/UMTS/LTE amplifiers, also called repeaters, by unauthorised persons is prohibited by law. Only mobile network operators are authorised to install such devices. The failure to comply with this condition may be considered as an act subject to a fine and, in the event of persistent violation of the same, to restriction of liberty or imprisonment for up to 2 years.”

17. 16. Boilers (Solid fuel Stoves). **Condition:** Certificate (test certificate for boilers (solid fuel stoves) confirming the possibility of placing the boiler (solid fuel stove) on the market in accordance with European standard EN 303-5:2012. **Required description elements:** an electronic file containing the certificate or a clear photo thereof should be attached to the Listing (its description).

18. 17. Plants for planting and seeds referred to in [Regulation \(EU\) 2016/2031 of the European Parliament of the Council of 26 October 2016 on protective measures against pests of plants, amending Regulations \(EU\) No 228/2013, \(EU\) No 652/2014 and \(EU\) No 1143/2014 of the European Parliament and of the Council and repealing Council Directives 69/464/EEC, 74/647/EEC, 93/85/EEC, 98/57/EC, 2000/29/EC, 2006/91/EC and 2007/33/EC](#). **Condition:** A passport authorising to move plants issued by an authorised registered operator. **Required description elements:** an electronic file containing the passport or a clear photo thereof should be attached to the Listing (its description).

18. Items from the “Fuels” category. **Condition:** They may be offered only by Users who have registered a Business Account and hold a liquid fuel sales licence (‘OPC’ licence). **Requirements:** entering into a separate agreement with Allegro.pl. The Seller must not offer the shipping of such Items abroad.

(...)

Appendix No. 2

Appendix No. 2: Rules on creating Transaction description

Article 1. DESCRIPTION OF THE LISTING

6. Banners on the list of Listings may not contain advertisements, promotional and classified ad content regarding activities conducted outside Allegro, and contact details. Brand/manufacture logos are allowed.

7. A photo in the background is a graphic presentation of the profile of activities and the type of products sold at Allegro and must not include contact information, promotional content and announcements related to any activities carried out outside Allegro. Users may provide their login and brief information on the profile of their activities carried out at Allegro. The information referred to in the preceding sentence shall be provided as additional information and may not fill a major part of the photo.

7. 8. Headers may not contain text, and contact details. Promotional and classified ad content regarding activities conducted outside Allegro is also prohibited. Brand/manufacturer logos and information indicating the official nature of sale conducted on the Account are allowed.

(...)

Article 2. PHOTOGRAPHS (MINIATURE PHOTOS)

(...)

4. An Item may be presented in the context of its use or arrangement (e.g. by presenting a gazebo with a garden in the background) when one of the following conditions is met:

(...)

d. An Item is presented in the category:

- Home and Garden > Garden > Plants
- Home and Garden > Garden > Garden architecture > Gazebos, sheds, roofs
- Products for Animals > Fishkeeping > Aquarium animals
- Products for Animals > Fishkeeping > Plants and care > Plants
- Collectibles and Art > Antiques and Art (except for the “Arts accessories” subcategory)
- Collectibles and Art > Collectibles
- Collectibles and art > Handmade craft > Handmade items
- Child > Child’s bedroom > Furniture > Furniture sets
- Home and Garden > Furniture > Kitchen > Kitchen furniture sets
- Home and Garden > Furniture > Teenager’s bedroom > Furniture sets
- Home and Garden > Furniture > Child’s bedroom > Furniture sets
- Home and Garden > Furniture > Bathroom and toilet > Bathroom furniture sets
- Home and Garden > Furniture > Bedroom > Furniture sets
- Home and Garden > Furniture > Bedroom > Beds
- Home and Garden > Furniture > Living room > Sofas
- Home and Garden > Furniture > Living room > Furniture sets

- Home and Garden > Furniture > Living room > Corner sofas
- Home and Garden > Furniture > Living room > Sofa and armchairs sets
- Home and Garden > Furnishings and fittings > Tableware > Crockery sets
- Home and Garden > Equipment > Christmas and other special decorations – Christmas > Christmas tree lights
- Home and Garden > Equipment > Christmas and other special decorations – Christmas > Outdoor Christmas lights
- Home and Garden > Equipment > Christmas and other special decorations – Christmas > Christmas illuminations
- relating to the sale or rental of real estate, as well as in the categories: “Services”, “Holiday”, “Automotive” (in the subcategories: “Cars”, “Motorcycles and quads”, “Machines”, “Other vehicles and boats” and “Trailers, semitrailers”) and in the “Live animals” subcategory
(...)

Article 3. ADDITIONAL OPTIONS

(...)

4. Department page – the Listing information is presented on the department’s main page (the page displayed directly upon selecting the department name from the catalogue presented on Allegro homepage), using a mechanism that each time randomly selects five Listings to display. The option does not apply to Listings from the “Erotica” category, “Wine” subcategory in the “Delicatessen” category, and “Live animals” subcategory in the “Home and Garden” category;

(...)

Appendix no. 4

Appendix no. 4 Fees and commissions

Part I. General comments

1. Allegro.pl charges the following fees and commissions for Transaction organisation services provided as part of Allegro.pl:
 - a. basic fees for posting a Listing,
 - b. fees for additional options
 - c. commissions on the sale of Merchandise
 - d. fees for the handling of Transactions by Allegro.pl in the case of Announcements with “Buy It Now” option and Announcements with Bidding and fees for listing Announcements

in the subcategories: "Cars", "Motorcycles and quads", "Machines", "Trailers and semi-trailers" and "Other vehicles and boats" in the "Automotive" category on Allegro Lokalnie.

2. Fees referred to in subparagraphs a **and**, b **and** d of the above paragraph are non-refundable. Exception to this are situations described in Part II, subparagraph 2 of this Appendix.

(...)

Part II. Basic fees for Merchandise listing

5.Amount of basic and per pack fees:

A. List of Listing Categories in which fees per pack are charged for posting a Listing:

"Cars", "Machinery", "Trailers, semitrailers", "Other vehicles and boats" for Standard Account:

Pack name	Duration	Content	Price
Lite	1 day	-	PLN 4.90
Turbo	10 days	-	PLN 24.90
Nitro	30 days	-	PLN 49.90

"Motorcycles and quads" for Standard Account:

Pack name	Duration	Content	Price
Lite	1 day	-	PLN 1.90
Turbo	10 days	-	PLN 9.90
Nitro	30 days	-	PLN 19.90

"Cars", "Machinery", "Trailers, semitrailers", "Other vehicles and boats":

Pack name	Duration	Pack content	Listing fee
Basic	10 days	-	PLN 25

Power	50 days	highlight for 10 days + bold for 10 days	PLN 39
Max	90 days	listing feature for 10 days	PLN 59

"Motorcycles and quads":

Pack name	Duration	Pack content	Listing fee
Basic	10 days	-	PLN 9
Power	50 days	highlight for 10 days + bold for 10 days	PLN 25
Max	90 days	listing feature for 10 days	PLN 49

(...)

Part III. Sale commissions

(...)

5. Sale commissions are collected on the terms described below:

Category	Commission rate
"Automotive" (the "Fuels" subcategory in the "Consumable fluids" subcategory)	2%

(...)

Part IV. Fees for additional options

(...)

9. For providing the **Shop** Subscription service, Allegro will charge the User a fee as per the price list, specified below:

Subject Matter of the Agreement	Amount
Basic Subscription	PLN 39
Professional Subscription	PLN 199
Expert Subscription	PLN 3000

Subscription charged for each commenced 30 days

B. Additional options for listing categories specified in subparagraph 5 A, part II

Standard accounts:

a. Listing feature **subject to subcategory: Cars; Motorcycles and quads; Machinery; Trailers, semitrailers; Other vehicles and boats; within the „Automotive” category:**

Feature period	Total fee
5 days	PLN 29
10 days	PLN 39
50 days	PLN 169
80 days	PLN 199

b. Listing feature in subcategory: Cars; Motorcycles and quads; Machinery; Trailers, semitrailers; Other vehicles and boats; within the „Automotive” category:

Promoting period	Total fee
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1 day	PLN 4,90
10 days	PLN 39,90
30 days	PLN 59,90

b. c. Promoting on the section page subject to subcategory: Cars; Motorcycles and quads; Machinery; Trailers, semitrailers; Other vehicles and boats; within the „Automotive” category:

Promoting period	Total fee
5 days	PLN 33
10 days	PLN 49
50 days	PLN 199
90 days	PLN 269

d. Promoting on the section page in subcategory: Cars; Motorcycles and quads; Machinery; Trailers, semitrailers; Other vehicles and boats; within the „Automotive” category:

Promoting period	Total fee
1 day	PLN 9,90
10 days	PLN 49,90
30 days	PLN 99,90

Business Accounts:

a. Listing feature

Feature period	Total fee
10 days	PLN 39
20 days	PLN 78

30 days	PLN 117
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b. promoting on the section page

Promoting period	Total fee
10 days	PLN 49
20 days	PLN 98
30 days	

(...)

Part IV A. Fees in Allegro Lokalnie

(...)

4. The fee for promoting Announcements using the promoted listing feature shall amount to:

a) In the case of featuring listings visible only in Allegro: for Announcements and Announcements with "Buy It Now" option for the period of 10 days: PLN 4.99; for Announcements with Bidding for the period of 7 days: PLN 3.49;

b) In the case of featuring listings visible in both Allegro and Allegro Lokalnie: for Announcements with "Buy It Now" option for the period of 10 days: PLN 19.00; for Announcements with Bidding for the period of 7 days: PLN 13.30.

c) In the case of Announcements without the "Buy It Now" option listed in the subcategories: "Cars", "Motorcycles and quads", "Machines", "Trailers and semi-trailers" and "Other vehicles and boats" in the "Automotive" category: PLN 4.90 for Announcements in the "Lite" option – for one day; PLN 39.90 for Announcements in the "Turbo" option – for the period of 10 days, where the pack price includes the "Listing feature" option; PLN 59.90 for Announcements in the "Nitro" option – for the period of 30 days.

5. Fees for listing Announcements in the subcategories: "Cars", "Machines", "Trailers and semi-trailers" and "Other vehicles and boats" in the "Automotive" category:

a) PLN 4.90 for Announcements in the "Lite" option;

b) PLN 24.90 for Announcements in the "Turbo" option;

c) PLN 49.90 for Announcements in the "Nitro" option;

and in the case of the "Motorcycles and quads" subcategory:

"Lite" – 1 day – PLN 1.90

"Turbo" – 10 days – PLN 9.90

"Nitro" – 30 days – PLN 19.90

(...)

Part V. Delivery and additional services costs

(...)

2. Allegro – Delivery Service – DPD – Services and Additional Services

(...)

c. All Additional Services strictly relating to the Service referred to in item b. above are paid by the Seller as per the table below:

Additional service	CODE	Gross fee
Parcel charged at length-based dimensional weight	DPD_N28_DLUZYCA	+ 100 kg of weight per each started metre exceeding 250 cm

(...)

3. Allegro – Delivery Service – Poczta Polska postal services – Services and Additional Services

(...)

c. The Additional Services related to the Allegro registered mail Service referred to in item b(v) above is are paid for by the Seller as per the table below:

Additional service	CODE	Gross fee
Collection confirmation	PP_N6_POTWIERDZENIE	PLN 2,60
Registered Parcel return (due to the inability to deliver it)	PP_N7_ZWROTPOLECONA	PLN 6.49

(...)

Appendix No. 6

Appendix No. 6. Junior account principles

5.The Junior Account User shall not have access to all services offered on Allegro, in particular the Junior Account User:

c. may not buy or sell Items in Transactions listed in the following categories:

- Real Estate;
- Erotica;
- Cars;
- Motorcycles;
- Other Vehicles and Boats;
- Tobacco products;
- Weapons;
- Airguns;
- Wines;
- Conducted electrical weapon;
- Pepper gases;
- Fireworks;
- OTC drugs.

(...)

Appendix No. 11

Appendix No. 11: Use of databases of Allegro.pl and available in Allegro

(...)

6. Allegro.pl, despite exercising due diligence in the process of collecting and sharing data and collecting data from entities engaged professionally in the sharing of databases, is not able to ensure that all data made available to Users are correct. Users, if they take the decision to use the data made available to them by Allegro.pl, should verify such data on their own and ensure their accuracy, and, if errors are detected, immediately notify Allegro.pl of such errors.

(...)

Appendix No. 12

Appendix No. 12 Terms and conditions of the “Allegro Smart!” service for the Sellers

(...)

IV. Rights and obligations of Seller using the Service

(...)

3. Considering the wording of subpar. 1 and 2 above, Allegro.pl, to allow the Sellers to lodge complaints related to non-performance or improper performance of services provided by the Deliverers, grants the power of attorney to the Sellers to take actual and legal actions related to representing Allegro.pl in complaints process related to services provided by Deliverers as part of the Service. The power of attorney mentioned above **will be e-mailed to the Sellers by Allegro.pl to the e-mail address assigned to the Seller's Account in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account.** Complaints concerning the services provided by the Deliverers shall be considered in accordance with provisions of the terms and conditions for such services available at: [Regulations of “Paczkomaty 24/7” service provision by InPost Paczkomaty Sp. z o.o.](#), subject to the subpar 4 below;

(...)

Appendix No. 13

Appendix No. 13. Allegro Lokalnie

(...)

3.10. Allegro Lokalnie cannot be used to create and list Announcements related to the following categories: "Real Estate", "Automotive" and "Services" from the "Ads and Services" section on Allegro – Users can publish Listings on Allegro in these categories of the "Ads and Services" section on the terms set out in the User Agreement. In the case of the "Tickets" and "Live animals" categories, announcements listed on Allegro through Business Accounts are published on the terms specified for Allegro, while those listed on Allegro Lokalnie through Standard Accounts on those specified for Allegro Lokalnie. The creation of Announcements is also excluded for the Items the sales of which require the creation of a Business Account pursuant to Appendix 1 to the User Agreement, also via a Business Account. In a single Standard Account or Business Account, it is possible to create and list the maximum number of 10 Announcements in the "Automotive" category on Allegro Lokalnie.

(...)

3.16. In a single Standard Account or Business Account, it is possible to create and list the maximum total number of 10 Announcements in the "Automotive" category on Allegro Lokalnie, except for the subcategories: "Cars", "Motorcycles and quads", "Machines", "Trailers, semitrailers" and "Other vehicles and boats". For creating and listing Announcements in the subcategories: "Cars", "Motorcycles and quads", "Machines", "Trailers, semitrailers" and "Other vehicles and boats" in the "Automotive" category on Allegro Lokalnie, there shall be a fee charged according to Appendix 4 to the User Agreement. In the case of Announcements in these subcategories, the Announcement auto-renewal option shall be enabled by default for the period of 90 days from the date of listing the Announcement. Announcements in the subcategories: "Cars", "Motorcycles and quads", "Machines", "Trailers, semitrailers" and "Other vehicles and boats" in the "Automotive" category may be created in the following options with the following duration:

a) "Lite" – the duration is one day (24 hours) from the listing time;

b) "Turbo" – the duration is 10 days from the listing date;

c) "Nitro" – the duration is 30 days from the listing date.

3.17. Announcements listed on Allegro Lokalnie shall be sorted by default by the listing date with the most recent ones at the top of the list. Announcements displayed at Allegro shall be sorted by default randomly.

(...)

4.7. The following rules shall apply to Announcements with Bidding:

a) the price set in the Announcement with Bidding is the starting price and is disclosed to all Users from the start;

b) the starting price may not be lower than PLN 1; the minimum increment amount shall be PLN 1; the first bid placed under an Announcement with Bidding must be at least equal to the starting price, **however, it may not be lower than PLN 2;**

c) bidding shall take place in real time, which means that a bid placed by the User in a given auction becomes immediately visible to all Users and outbids them (their increment amounts) if it is the highest;

d) when a bidder joins the auction during the last 60 seconds, the bidding is extended by 5 minutes;

e) the Seller may end the bidding before the auction end time, in which case the transaction – conditional, on condition of making the payment to the Seller in accordance with this Appendix – within the Announcement with Bidding is made between the Seller and the User who placed the highest bid at the time when the auction was closed;

f) announcements with Bidding remain listed for 7 days, subject to (d) above.

(...)

4.13. Subject to Article 3.10 above, only Announcement can be published in “Tickets” category on Allegro Lokalnie. Announcement with “Buy It Now” option and Announcement with Bidding may not be published in this category on Allegro Lokalnie. **Announcements with “Buy It Now” option and Announcement with Bidding may not be published also in the subcategories: “Cars”, “Motorcycles and quads”, “Machines”, “Trailers, semitrailers” and “Other vehicles and boats” in the “Automotive” category.**

(...)

9.4. As regards the promotion of Announcements, use can only be made of the listing feature, whereby the said feature shall be effective for 10 days for Announcements with “Buy It Now” option and for 7 days for Announcements with Bidding, **except for the subcategories: “Cars”, “Motorcycles and quads”, “Machines”, “Trailers and semi-trailers” and “Other vehicles and boats” in the “Automotive” category, for which the listing feature shall be available in the following options: “Lite” – 24 hours; “Turbo” – 10 days; “Nitro” – 30 days, where the feature use period shall end at the time (hour/minute) corresponding to the time of enabling the listing feature or at the time of closing the Announcement.** A listing feature purchased for an Announcement that has ended ahead of time shall not pass on to a newly issued Announcement. **Listing feature, except for the “Automotive” category** A feature will not be renewed automatically, but can be renewed by the User who has created the respective Announcement.

(...)

10.12. The Seller may donate the entire or a portion of the Item Price received from an Announcement with "Buy It Now" option and Announcement with Bidding to a Fundraiser of his/her choice, **except for the following categories: "Health and beauty": "Erotica", "Natural medicine", "Dietary supplements"; "Automotive": "Cars", "Motorcycles and quads", "Machines", "Trailers, semi-trailers", "Other vehicles and boats"; "Sport and tourism": "Military supplies": "ASG", "Airguns"; "Culture and entertainment": "Tickets, coupons, vouchers".** The Seller shall indicate the Fundraiser when creating the Announcement with "Buy It Now" option or Announcement with Bidding, respectively. The amount shall be transferred to the Fundraiser at the time of the payment for the Transaction related to the Announcement with "Buy It Now" option or the Announcement with Bidding for which the Seller has decided to donate the entire or a portion of the price to a given Fundraiser, subject to the terms set out below. The Seller may not change the supported Fundraiser through editing the Announcement with "Buy It Now" option or Announcement with Bidding. If the Fundraiser chosen by the Seller ends before the conclusion of the Transaction under the respective Announcement with "Buy It Now" option or Announcement with Bidding, the entire price paid will be transferred to the Seller. In the event of a surplus over the amount to be raised, Article 10.8 shall apply mutatis mutandis.

(...)

Appendix No. 16

Appendix No. 16 General Terms and Conditions of Delivery Service

(...)

Article 5. Complaints concerning the Delivery Service, as well as Services and Additional Services

(...)

7. Considering the wording of Article 2(3), (5) and (6) hereof, Allegro.pl, to allow the Sellers to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Service Provider, grants the power of attorney to the Sellers to take actual and legal actions related to representing Allegro.pl in complaints related to the Services or Additional Services provided by the Service Provider as part of the Delivery Service. The power of attorney referred to in the preceding sentence shall be **emailed to the Sellers by Allegro.pl to the e-mail address assigned to the Seller's Account made available for downloading by the User in the Delivery Settings tab in the Seller's Account.** Complaints concerning the manner of the Service or Additional Service provision

by the Service Provider shall be reviewed based on the rules laid down in the Service Provider's Terms and Conditions.

(...)