

Allegro User Agreement

(...)

Article 11. FEEDBACK SYSTEM

(...)

11.7.

Allegro.pl shall not interfere with the content of any feedback or replies; however, it reserves the right to **edit**, delete or block the possibility of their posting in justified cases when:

- a. they are in breach of the provisions of the User Agreement, in particular of Articles 11.5 or 11.6;
- b. they have been posted for a wrong User or Transaction by mistake, if their content explicitly indicates that a mistake has been made;
- c. the content of feedback explicitly indicates that a mistake has been made as to its type;
- d. the content of feedback contains characters which make that feedback illegible.

11.8.

Parties to a concluded agreement shall have the possibility to agree on the deletion of **"not recommended"** feedback and replies to it using for this purpose an appropriate form available on Allegro. Feedback shall be deleted upon the satisfaction of all the following conditions jointly:

- a. the deletion request must be submitted by the Seller within 21 days from the date of receiving feedback;
- b. the Buyer must agree to comply with such a request not later than within 14 days following its receipt.

(...)

Appendix no. 4

Appendix no. 4 Fees and commissions

(...)

Part III. Sale commissions

(...)

5. Sale commissions are collected on the terms described below:

Category	Commission rate
"Child" ("Toys" subcategory, excluding the "Building blocks" and "Games" subcategories)	the commission level depends on the final price: up to PLN 50: 12%, above PLN 50: PLN 6 + 8% on the surplus above PLN 50
"Computers" ("RAM memory" subcategory, "Printers and scanners" except for "Parts and accessories", "Papers and films", "Inks", "Toners", "Drum units", "Print ribbons" subcategories, "Discs and memory sticks" subcategory except for "Soundcards", "Power supply units", "Housings", "Cooling and tuning", "Graphics cards"	4%

subcategories, "Microcomputers", "Mining rigs", "Servers and accessories", "File servers – NAS", "Computer screens", "VR devices", "Satellite TV tuners", Video cards and recorders", "Webcams", "Videoconference sets", "Tablets" subcategories except for "Accessories", "Service parts", "Damaged" subcategories)	
"Motors" ("Tools and workshop equipment" subcategory, "Car electronics" except for subcategories listed below, "Accessories" within "Tyres and rims" subcategory)	9% nie więcej niż 50 zł
"Automotive" (subcategory "Car electronics")	the commission level depends on the final price: up to PLN 150: 9%, above PLN 150: PLN 13.50 + 6% on the surplus above PLN 150, not more than PLN 50
"Automotive" (subcategories "Mats", "Wiper blades", "Covers", "Light bulbs")	the commission level depends on the final price: up to PLN 50: 9%, above PLN 50: PLN 4.50 + 8% on the surplus above PLN 50, not more than PLN 50
"Motors" ("Car cameras", "Car audio", "GPS navigation", "CB radios" subcategories)	5%, not more than PLN 50

(...)

Part IV. Fees for additional options

(...)

8. For listings with additional options: "Priority" and "Priority + Bold + Highlight" pack, an additional commission is charged in the amount of 0.5 of the commission value that is applicable in each category **with the exception of "child" and "fashion" categories, in which additional commission is charged. Value of this commission equals 0,5 of the commission in above - mentioned categories.**

(...)

Part VI. The procedure for granting transaction discount (refund of the amount of commission collected or charged)

1. In particularly justified cases that are beyond the Seller's control, where the Seller has concluded a sale contract but has no means of receiving a payment from the Buyer, **and the Transaction did not violate the Allegro User Agreement**, Allegro may grant a post-transaction discount to the Seller for the supply of services in Allegro in the current accounting period or in the next accounting periods.

(...)

Terms and Conditions of the Coin Program

(...)

§2. Definitions

2. **Mobile Application** – the Allegro mobile application not older than Windows Phone 2.1.16.0, Android 4.7.0 or iOS 4.18.0, installed on a user's mobile devices and enabling access to Allegro in iOS (on iPhone and iPad devices), Android (on smartphones and tablets) **and Windows Phone (on smartphones)** operating systems. To find out more about the conditions of access to the mobile application, please go to: dlakupujacych.allegro.pl/wygodne-zakupy/aplikacja-mobilna.

(...)

24. **Allegro Pay Later** - a service offered within Allegro enabling the Buyer to complete the contract of sale without need of immediate payment for an Item, which is based on consumer credit (i.e. financial product within the meaning of Art. 3 of the Consumer Credit Act of 26 May 2011 (Dz.U.2018, 993)) offered by a third party under a separate agreement, concluded between this party and Allegro.pl.

(...)

§4. The rules of the participation in the part of the Program for the Users who are Buyers

(...)

15. The Promoter may exclude a Participant from the Program if the Participant:

- a. violates these Terms and Conditions or the Allegro User Agreement, in particular fails to make the payment for the Allegro Promotional Voucher within the specified period;
- b. violates the law in connection with the Program;
- c. has carried out the Transaction only to receive Coins.

(...)

19. If the Participant withdraws from a Transaction, Allegro.pl reserves the right to cancel the Coins awarded for such Transaction.

(...)

§5. The rules of redeeming Allegro Promotional Vouchers

1. An Allegro Promotional Voucher may be redeemed only to make a payment for a Transaction, except for payments in instalments **and in case of using Allegro Pay Later**. If an Allegro Promotional Voucher is not redeemed within the period specified in §4.10, the Participant shall not be entitled to receive its equivalent in any other form.

(...)

§ 11. Postanowienia końcowe

(...)

5. This Allegro User Agreement is available in the Polish and English versions. English version is available on the following website: <https://allegro.pl/regulaminy/ey3YbqxIEC8>.