

Appendix no. 4

Appendix no. 4 Fees and commissions

(...)

Part VII. The procedure for granting transaction discount (in connection with the refund of the amount of commission collected or charged)

1. In particularly justified cases that are beyond the Seller's control, where the Seller has concluded a sale agreement but has no means of receiving a payment from the Buyer, and the Transaction was not in breach of the User Agreement, Allegro.pl may grant a transaction discount to the Seller for the supply of services on Allegro in the current settlement period or in subsequent settlement periods.
2. A transactional discount is granted in accordance with the rules specified below, depending on the payment method selected by the Buyer:

A. Payment for the purchased Item made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the User Agreement – for payments marked as “Completed”, provided that:

1. The Buyer has withdrawn from the agreement using the form available in the “My Purchases” tab and the Seller has returned the funds using the “Allegro Finance” service, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Good in accordance with Article 10.6 of the User Agreement;

2. The Buyer has withdrawn from the agreement without using the form available in the “My Purchases” tab and the Seller has returned the funds using the “Allegro Finance” service, if:

- the Seller's quality level is at least Good in accordance with Article 10.6 of the User Agreement. If the Seller's quality level is lower, the transaction discount will be granted only if the Buyer does not indicate a reason for withdrawal from the agreement resulting from the Seller's fault;

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction discount, it will be granted only if the Buyer indicates that the withdrawal from the agreement is not due to the Seller's fault;

B. Payment for the purchased Item made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the User Agreement – for payments with a status other than “Completed”, if:

1. The Seller's quality level is at least Good in accordance with Article 10.6 of the User Agreement. If the Seller's quality level is lower, the transaction discount will be granted only if the Buyer does not confirm the completion of the Transaction;

2. The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction discount, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

C. Payment for the purchased Item made using the "cash on delivery" option, provided that:

1. The Buyer has withdrawn from the agreement using the form available in the "My Purchases" tab, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Good in accordance with Article 10.6 of the User Agreement;

2. The Buyer has withdrawn from the agreement without using the form available in the "My Purchases" tab, if:

- the parcel tracking number made available in the Orders tab (My Sales -> Orders) shows that the parcel has not been picked up or has been collected, but the Buyer will indicate that the non-completion of the Transaction is not due to the Seller's fault,

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction discount, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

D. Payment on personal pick-up or Seller's own delivery, provided that:

1. The Buyer has withdrawn from the agreement using the form available in the "My Purchases" tab, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Good in accordance with Article 10.6 of the User Agreement;

2. The Buyer has withdrawn from the agreement without using the form available in the "My Purchases" tab, if:

- The Buyer does not confirm the receipt of the Item;

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction discount, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

(...)

5. If the Buyer makes a payment after the Seller has been granted a transactional discount, Allegro.pl reserves the right to once again charge the commission.