



Smartphones

Verified: Smartphones verification guide

This guide details the criteria for partners to receive the "**Verified**" badge for their refurbished smartphones. To ensure a consistent, high-quality standard, every device must first pass a mandatory **Functional Checklist** before being assigned a **Visual Grade** based on its cosmetic condition. A prerequisite for joining the partnership is a guarantee that the offered product range is authorized for trade within the European Economic Area and holds all required certifications (e.g., CE), confirming compliance with safety and quality standards applicable in the European market.

1. Preparation

- **Identity:** Model & variant check.
- **Data Erasure:** Complete removal of all data belonging to the previous user.
- **Cleaning:** Thorough cleaning of the device, including speaker grills and charging ports. Removal of non-original screen protectors.
- **Power:** Ensure sufficient battery charge for testing.
- **Security:**
 - **Blacklist Check:** Verify against global registries (Lost/Stolen/Blocked).
 - **Locks:** Ensure FMI (Find My iPhone) / FRP (Factory Reset Protection) / iCloud locks are **OFF**.
 - **SimLock:** Verify Carrier Lock status (Must be Unlocked).
- **Finance:** Verification of outstanding carrier balance or leasing status.

2. Functional checklist

To receive the 'Verified' badge, the smartphone must successfully pass all tests on the checklist. Any failure in this section results in disqualification of the offer from the program.

Component	Test/Criteria
Battery Health	Minimum 85% original capacity.
Power/Battery	Power on and off cycle, health % checked against design capacity. Cycle count recorded. The drain test was conducted.
Screen/Display	Touch grid test (no dead zones), pixel defects check, burn-in check.
Cameras	Focus, OIS, flash, and lenses (wide/tele/ultra) tested. Face ID.

Component	Test/Criteria
Audio	Mic recording analysis and speaker volume/clarity (no crackling).
Sensors	Proximity, accelerometer, gyro and barometer (if equipped) functional. Touch ID.
Buttons/Haptics	Power, volume, mute switch, and haptic engine/vibration motor responsiveness.
Connectivity	Wi-Fi, Bluetooth, GPS, NFC, and cellular call test completed.
Ports	Charging connectivity and cable wiggle test (check for loose port).
OEM Status	Verification of Genuine / Unknown status for screen, battery, and camera parts.

Once a smartphone passes the Functional Checklist, the results should be included as part of the device report.

3. Visual Grading System

The Visual Grade is assigned based on the cosmetic condition of the smartphone's body/frame, screen, and lens.

Area	Criteria
Screen	May have very light micro-scratches invisible when the screen is lit. Not palpable with a fingernail. No cracks or chipping.
Housing (Back/Frame)	Light scratches or scuffs are acceptable. No structural damage or cracks in the glass back.
Lens Glass	Minor scuffs on the rim are allowed; glass must be clear.

4. Device condition report

Partners are required to prepare a grading report for each device. This report must be made available to the buyer after the purchase is finalized. Additionally, partners can include the report directly with the offer or send it to the customer upon request before the purchase.

Report template:

Device Condition Report

Document confirming technical and visual condition



Device Brand and Model

256GB Housing Color

IMEI NUMBER
354821093847221

SERIAL NUMBER
R5CT429XSP

FUNCTIONALITY
100%

BATTERY
94%

Functional Verification

1. POWER & BATTERY

- ✓ Power On / Power Cycle
- ✓ Charging (Wired / Wireless)
- ✓ Battery Health (Load Test)

2. SCREEN

- ✓ Touch Grid (No dead zones)
- ✓ No dead pixels / burn-in
- ✓ No discoloration

3. CAMERAS & SOUND

- ✓ Focus/OIS (Rear: Wide / Tele / Ultra)
- ✓ Front Camera (Face ID / Selfie)
- ✓ Microphones & Speakers (Sound Clarity)

4. PORTS & CONNECTIVITY

- ✓ USB-C Port (Wiggle Test)
- ✓ Connectivity (Wi-Fi, Bluetooth, 5G/LTE)
- ✓ NFC / GPS

5. SYSTEM & SENSORS

- ✓ Sensors (Proximity, Light, Gyro)
- ✓ Biometrics (Fingerprint Reader)
- ✓ Data Wiped / No Locks (FRP)

TEST RESULT
Device Fully Functional

Visual Verification

FEATURE	TECHNICIAN RATING	STATUS
Screen	Perfect, no scratches	✓
Housing (Back / Frame)	No dents, imperceptible micro-scratches	✓
Lens Glass	Crystal clear	✓



Tablets

Verified: Tablets verification guide

This guide details the criteria for partners to receive the "**Verified**" badge for their refurbished tablets. To ensure a consistent, high-quality standard, every device must first pass a mandatory **Functional Checklist** before being assigned a **Visual Grade** based on its cosmetic condition. A prerequisite for joining the partnership is a guarantee that the offered product range is authorized for trade within the European Economic Area and holds all required certifications (e.g., CE), confirming compliance with safety and quality standards applicable in the European market.

1. Preparation

- **Identity:** Model & variant check.
- **Data Erasure:** Complete removal of all data belonging to the previous user.
- **Cleaning:** Thorough cleaning of the device, including speaker grills and charging ports. Removal of non-original screen protectors.
- **Power:** Ensure sufficient battery charge for testing.
- **Security:**
 - **Blacklist Check:** Verify against global registries (Lost/Stolen/Blocked).
 - **Locks:** Ensure FMI (Find My iPhone) / FRP (Factory Reset Protection) / iCloud locks are **OFF**.
 - **SimLock:** Verify Carrier Lock status (Must be Unlocked).

2. Functional checklist

To receive the 'Verified' badge, the smartphone must successfully pass all tests on the checklist. Any failure in this section results in disqualification of the offer from the program.

Component	Test/Criteria
Battery Health	Minimum 85% original capacity.
Power/Battery	Power on and off cycle, health % checked against design capacity. Cycle count recorded. The drain test passed.
Screen/Display	Touch grid test (no dead zones), pixel defects check, burn-in check.
Cameras	Focus, OIS, flash, and lenses (wide/tele/ultra) tested. Face ID.

Component	Test/Criteria
Audio	Mic recording analysis and speaker volume/clarity (no crackling).
Sensors	Proximity, accelerometer, gyro and barometer (if equipped) functional. Touch ID.
Buttons/Haptics	Power, volume, mute switch, and haptic engine/vibration motor responsiveness.
Connectivity	Wi-Fi, Bluetooth, GPS, NFC, and cellular call test completed.
Ports	Charging connectivity and cable wiggle test (check for loose port).
Stylus/Pencil	Verify pressure sensitivity and pairing.

Once a smartphone passes the Functional Checklist, the results should be included as part of the device report.

3. Visual Grading System

The Visual Grade is assigned based on the cosmetic condition of the smartphone's body/frame, screen, and lens. This grade determines how the product is marketed to customers.

Area	Criteria
Screen	May have very light micro-scratches invisible when the screen is lit. Not palpable with a fingernail. No cracks or chipping.
Housing (Back/Frame)	Light scratches or scuffs are acceptable. No structural damage or cracks in the glass back.
Lens Glass	Minor scuffs on the rim are allowed; glass must be clear.

4. Device condition report

Partners are required to prepare a grading report for each device. This report must be made available to the buyer after the purchase is finalized. Additionally, partners can include the report directly with the offer or send it to the customer upon request before the purchase.

Report template:

Device Condition Report

Document confirming technical and visual condition



Device Brand and Model

256GB Housing Color

IMEI NUMBER
354821093847221

SERIAL NUMBER
R5CT429XSP

FUNCTIONALITY
100%

BATTERY
94%

Functional Verification

1. POWER & BATTERY

- ✓ Power On / Power Cycle
- ✓ Charging (Wired / Wireless)
- ✓ Battery Health (Load Test)

2. SCREEN

- ✓ Touch Grid (No dead zones)
- ✓ No dead pixels / burn-in
- ✓ No discoloration

3. CAMERAS & SOUND

- ✓ Focus/OIS (Rear: Wide / Tele / Ultra)
- ✓ Front Camera (Face ID / Selfie)
- ✓ Microphones & Speakers (Sound Clarity)

4. PORTS & CONNECTIVITY

- ✓ USB-C Port (Wiggle Test)
- ✓ Connectivity (Wi-Fi, Bluetooth, 5G/LTE)
- ✓ NFC / GPS

5. SYSTEM & SENSORS

- ✓ Sensors (Proximity, Light, Gyro)
- ✓ Biometrics (Fingerprint Reader)
- ✓ Data Wiped / No Locks (FRP)

TEST RESULT
Device Fully Functional

Visual Verification

FEATURE	TECHNICIAN RATING	STATUS
Screen	Perfect, no scratches	✓
Housing (Back / Frame)	No dents, imperceptible micro-scratches	✓
Lens Glass	Crystal clear	✓

Gaming Consoles

Verified: Gaming consoles verification guide

This guide details the criteria for partners to receive the "**Verified**" badge for their refurbished gaming consoles. To ensure a consistent, high-quality standard, every device must first pass a mandatory **Functional Checklist** before being assigned a **Visual Grade** based on its cosmetic condition. A prerequisite for joining the partnership is a guarantee that the offered product range is authorized for trade within the European Economic Area and holds all required certifications (e.g., CE), confirming compliance with safety and quality standards applicable in the European market.

1. Preparation

- **Identity:** Model & variant check.
- **Factory Reset:** Full initialization and removal of all user accounts.
- **Security:** Ban Status Check (Must not be banned from PSN / Xbox Live / Nintendo Online etc).
- **Cleaning:** Dust removal, specifically checking vents for clogging or infestation. Controllers/accessories cleaning.

2. Functional checklist

To receive the 'Verified' badge, the smartphone must successfully pass all tests on the checklist. Any failure in this section results in disqualification of the offer from the program.

Component	Test/Criteria
Optical drive	Insert disc, install game portion, smooth eject mechanism.
Storage	HDD/SSD formatting and read/write speed test.
Video output	HDMI Port stability (Wiggle test for signal dropouts).
Fan/thermals	Stress test: Check for "Jet Engine" noise or grinding sounds.
Controller sync	Bluetooth/Wireless synchronization range check.

Once a smartphone passes the Functional Checklist, the results should be included as part of the device report.

3. Visual Grading System

The Visual Grade is assigned based on the cosmetic condition of the console chassis and controller.

Area	Criteria
Console Body	No scratches on glossy surfaces (faceplates). Vents are clean.
Controller	Matte finish intact, no shine/grease on buttons. Grips show no wear.


4. Device condition report

Partners are required to prepare a grading report for each device. This report must be made available to the buyer after the purchase is finalized. Additionally, partners can include the report directly with the offer or send it to the customer upon request before the purchase.


Przykładowy raport:

Device Condition Report

Document confirming technical and visual condition



Gaming Console Brand & Model



1TB SSD 4K HDR Matte Black

CONSOLE ID: CN-9938-VAR SERIAL NUMBER: SN: 8839201928

FUNCTIONALITY: 100% THERMALS: Stable/Quiet

Functional Verification

- 1. MEDIA & STORAGE**
 - Optical Drive (Insert, Install, Smooth Eject)
 - Storage (Format, Read/Write Speed Test)
- 2. VIDEO & THERMALS**
 - HDMI Port Stability (Wiggle Test)
 - Fan Stress Test (No "Jet Engine"/Grinding)
- 3. CONTROLLERS**
 - Sync Range (Bluetooth/Wireless)
 - Input Test (D-pad, Triggers, Buttons)
 - Thumbstick Drift Test (Passed)
- 4. HANDHELD SPECIFIC**
 - Touch Screen Test
 - Dead Pixel Check
 - Rail Connection Stability
- 5. ACCESSORIES**
 - Connectivity & Functionality Check
 - Cables & Power Bricks Tested

TEST RESULT: Passes Functional Checklist

Visual Grading

AREA	CRITERIA MET	STATUS
Console Body	No scratches on glossy surfaces (faceplates). Vents are clean and dust-free.	✓
Controller	Matte finish intact. No shine or grease on buttons. Grips show no wear.	✓



Laptops

Verified: Laptops verification guide

This guide details the criteria for partners to receive the "**Verified**" badge for their refurbished laptops. To ensure a consistent, high-quality standard, every laptop must first pass a mandatory **Functional Checklist** before being assigned a **Visual Grade** based on its cosmetic condition. A prerequisite for joining the partnership is a guarantee that the offered product range is authorized for trade within the European Economic Area and holds all required certifications (e.g., CE), confirming compliance with safety and quality standards applicable in the European market.

1. Preparation

- **Identity:** Model & variant check.
- **Data Erasure:** Complete removal of all data belonging to the previous user.
- **Cleaning:** Removal of non-original stickers and cleaning of the screen and keyboard (including the space underneath the keys).
- **Power:** Ensure sufficient battery charge to operate without the AC adapter (charge for a minimum of 30 minutes before testing).
- **Security:** Check against global registries (Lost/Stolen/Blocked).
- **Finance:** Verification of outstanding carrier balance or leasing status.

2. Functional checklist

To receive the 'Verified' badge, the laptop must successfully pass all tests on the checklist. Any failure in this section results in disqualification of the offer from the program.

Component	Test/Criteria
Power/Battery	Power on and off cycle, AC Adapter Test, Battery Life check (Minimum 80% original capacity)
Display	Backlight, No dead pixels (max 1 acceptable), no pressure marks, Webcam functionality
Keyboard/Touchpad	All Keys Tested (functional and legible), Touchpad and physical mouse buttons working
Storage (HDD/SSD)	Drive Health Check (No SMART errors), Data Wiped and Operating System installed

Component	Test/Criteria
Ports & Connectivity	USB Ports (x2 minimum), Audio Jack, Wi-Fi, Bluetooth tested
Audio	Speakers (sound output clear), Microphone (sound input clear)
Thermal	Fan function and cooling system working efficiently
BIOS/Security	BIOS updated, all previous owner locks (e.g., Activation Lock, BIOS Password) removed
Operating system	Check legality of the installed operating system and its compliance with the specification.

Once a laptop passes the Functional Checklist, the results should be included as part of the device report.

3. Visual Grading System

The Visual Grade is assigned based on the cosmetic condition of the laptop's chassis, screen, and keyboard/touchpad area.

Area	Criteria
Display	May have one or two very light, hard-to-see scratches (less than 1 inch) that are invisible when the screen is on. No dead pixels or pressure marks.
Chassis (Lid/Base)	Light scratches or scuffs (up to 3 inches) that are purely cosmetic. No dents or cracks.
Keyboard/Touchpad	Minor shine on some keys (e.g., spacebar, home keys) or touchpad. All letters are fully legible.

4. Device condition report

Partners are required to prepare a grading report for each device. This report must be made available to the buyer after the purchase is finalized. Additionally, partners can include the report directly with the offer or send it to the customer upon request before the purchase.

Report template:

Device Condition Report

Document confirming technical and visual condition



Laptop Brand & Model

512GB SSD 16GB RAM Space Grey

PRODUCT ID: LPT-8842-X SERIAL NUMBER: SN: 774829102

FUNCTIONALITY: 100% BATTERY HEALTH: > 80%

Functional Verification

- 1. POWER & BATTERY**
 - Power on and off cycle
 - AC Adapter Test
 - Battery Life check (Min 80% capacity)
- 2. DISPLAY & WEBCAM**
 - Backlight & No pressure marks
 - No dead pixels (max 1 acceptable)
 - Webcam functionality
- 3. KEYBOARD & TOUCHPAD**
 - All Keys Tested (functional and legible)
 - Touchpad & physical mouse buttons
- 4. STORAGE (HDD/SSD)**
 - Drive Health Check (No SMART errors)
 - Data Wiped & OS installed
- 5. PORTS & CONNECTIVITY**
 - USB Ports (x2 minimum) & Audio Jack
 - Wi-Fi & Bluetooth tested
- 6. AUDIO & THERMAL**
 - Speakers & Microphone (Clear I/O)
 - Fan & cooling system working efficiently
- 7. BIOS, SECURITY & OS**
 - BIOS updated & Locks removed
 - OS legality check & spec compliance

TEST RESULT: Passes Functional Checklist

Visual Grading

AREA	CRITERIA MET	STATUS
Display	Max 1-2 light scratches (< 1 inch), invisible when on. No dead pixels or pressure marks.	✓
Chassis (Lid/Base)	Light scratches/scuffs (< 3 inches), purely cosmetic. No dents or cracks.	✓
Keyboard/Touchpad	Minor shine on keys/touchpad. All letters fully legible.	✓



Smartwatches

Verified: Smartwatches verification guide

This guide details the criteria for partners to receive the "**Verified**" badge for their refurbished smartwatches. To ensure a consistent, high-quality standard, every device must first pass a mandatory **Functional Checklist** before being assigned a **Visual Grade** based on its cosmetic condition. A prerequisite for joining the partnership is a guarantee that the offered product range is authorized for trade within the European Economic Area and holds all required certifications (e.g., CE), confirming compliance with safety and quality standards applicable in the European market.

1. Preparation

- **Identity:** Model & variant check.
- **Unpair/Reset:** Unpair from phone to remove locks and reset data.
- **Cleaning:** Thorough cleaning of the device. Removal of biological residue from sensor array and band slots. Removal of non-original screen protectors.
- **Power:** Ensure sufficient battery charge for testing.
- **Security:** Activation lock (iCloud / Samsung Reactivation Lock) must be off.

2. Functional checklist

To receive the 'Verified' badge, the smartwatch must successfully pass all tests on the checklist. Any failure in this section results in disqualification of the offer from the program.

Component	Test/Criteria
Battery Health	Minimum 85% original capacity.
Power/Battery	Power on and off cycle. Maximum Capacity percentage check.
Screen/Display	Touch grid test (no dead zones), pixel defects check.
Touchscreen	Swipe test (responsiveness) and haptics.
Controls	Digital crown (scroll/click) and side buttons responsiveness.
Audio	Mic recording analysis and speaker volume/clarity (no crackling).
Connectivity	Wi-Fi, Bluetooth, GPS, NFC, and cellular call test completed.

Component	Test/Criteria
Charging	Charging connectivity and cable wiggle test (check for loose port). Charging check.

Once a smartwatch passes the Functional Checklist, the results should be included as part of the device report.

3. Visual Grading System

The Visual Grade is assigned based on the cosmetic condition of the smartwatch's body/case, screen, and sensor glass.

Area	Criteria
Screen Glass	Glass is flawless.
Sensor Glass (Back)	No cracks in rear sensor glass.
Case/Body	Minimal scratches or scuffs on the casing are allowed.

4. Device condition report

Partners are required to prepare a grading report for each device. This report must be made available to the buyer after the purchase is finalized. Additionally, partners can include the report directly with the offer or send it to the customer upon request before the purchase.

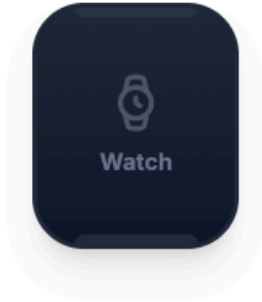
Report template:

Device Condition Report

Document confirming technical and visual condition



Smartwatch Brand & Model



45mm Aluminum

GPS + Cellular

Midnight

WATCH ID
SW-7721-GEN

SERIAL NUMBER
SN: H99281002

FUNCTIONALITY
100%

BATTERY HEALTH
> 85%

Functional Verification

1. POWER & BATTERY

- ✓ Power On/Off Cycle
- ✓ Min. 85% Original Capacity Check

2. SCREEN & TOUCH

- ✓ Touch Grid Test (No dead zones)
- ✓ Pixel Defects Check
- ✓ Swipe Responsiveness & Haptics

3. CONTROLS & AUDIO

- ✓ Digital Crown (Scroll/Click) & Side Buttons
- ✓ Speaker Volume/Clarity (No crackling)
- ✓ Mic Recording Analysis

4. CONNECTIVITY & SENSORS

- ✓ Wi-Fi, Bluetooth, GPS, NFC Tested
- ✓ Cellular Call Test Completed

5. CHARGING

- ✓ Charging Connectivity Check
- ✓ Cable Wiggle Test (Check for loose port)

TEST RESULT
Passes Functional Checklist

Visual Grading

AREA	CRITERIA MET	STATUS
Screen Glass	Glass is flawless.	✓
Sensor Glass (Back)	No cracks in rear sensor glass.	✓
Case / Body	Minimal scratches or scuffs on the casing are allowed.	✓



Audio

Verified: Audio (headphones & earbuds) verification guide

This guide details the criteria for partners to receive the "**Verified**" badge for their refurbished headphones & earbuds. To ensure a consistent, high-quality standard, every device must first pass a mandatory **Functional Checklist** before being assigned a **Visual Grade** based on its cosmetic condition. A prerequisite for joining the partnership is a guarantee that the offered product range is authorized for trade within the European Economic Area and holds all required certifications (e.g., CE), confirming compliance with safety and quality standards applicable in the European market.

1. Preparation

- **Identity:** Model & variant check.
- **Hygiene Check/Cleaning:** Thorough cleaning of the device. Check mesh/grills for wax buildup. Check pads for sweat stains/odor. (Fail here = Reject).
- **Factory Reset:** Reset to clear previous pairing data.
- **Power:** Ensure sufficient battery charge for testing.
- **Security:** Find My Tracking disabled.

2. Functional checklist

To receive the 'Verified' badge, the device must successfully pass all tests on the checklist. Any failure in this section results in disqualification of the offer from the program.

Component	Test/Criteria
Audio Quality	Frequency sweep: Check for crackling or static.
Balance	Volume output must be equal in left and right channels.
Battery Balance	Drain test: Do Left and Right buds drain at similar rates?
ANC / Transparency	Toggle modes: Check for wind noise or failure to cancel noise.
Microphone	Call quality test.

Component	Test/Criteria
Sensors	Wear detection (Auto-pause when removed from ear).
Case	Case charging (accepts charge) and bud charging (charges buds).

Once the device passes the Functional Checklist, the results should be included as part of the device report.

3. Visual Grading System

The Visual Grade is assigned based on the cosmetic condition of the device's hygiene condition and case/body.

Area	Criteria
Hygiene	Cleaned and sanitized. No debris in the mesh. Pads show no flaking.
Case/Body	Scuffs on the charging case allowed. No cracks or deep impacts.


4. Device condition report

Partners are required to prepare a grading report for each device. This report must be made available to the buyer after the purchase is finalized. Additionally, partners can include the report directly with the offer or send it to the customer upon request before the purchase.

Report template:

Device Condition Report

Document confirming technical and visual condition



Audio Device Brand & Model

Active Noise Cancellation True Wireless White

DEVICE ID: AU-2291-PRO SERIAL NUMBER: SN: L99281 R99282

AUDIO QUALITY: Crystal Clear HYGIENE: Sanitized

Functional Verification

- 1. AUDIO PERFORMANCE**
 - Frequency Sweep (No crackling/static)
 - Balance (Equal output Left & Right)
 - Microphone Call Quality Test
- 2. FEATURES & SENSORS**
 - ANC / Transparency Toggle Test
 - Wear Detection (Auto-pause working)
- 3. POWER & BATTERY**
 - Battery Balance (L/R drain at similar rates)
 - Case Charging (Accepts charge)
 - Bud Charging (Case charges buds)
- 4. CONNECTIVITY**
 - Bluetooth Pairing & Stability
 - Multi-point connection (if applicable)

TEST RESULT: Passes Functional Checklist

Visual Grading

AREA	CRITERIA MET	STATUS
Hygiene	Cleaned and sanitized. No debris in the mesh. Pads show no flaking.	✓
Case/Body	Scuffs on the charging case allowed. No cracks or deep impacts.	✓