allegro DELIVERY

Leave it to us!

Convenient, fast, and safe shipments for you and your buyers



In the new program, Allegro Delivery, Allegro is responsible for the entire delivery process.

Discover **delivery options** in the Allegro Delivery program

You will settle delivery costs directly with us. Deliveries will be carried out with Allegro One options and by our logistics partners – ORLEN Paczka, DHL and DPD.

What are the allowed **dimensions and weight** of parcels?

Type of delivery option	Delivery option	Maximum weight (actual or dimensional)	Maximum dimensions
Parcel Lockers	Allegro One Box	20 kg	length – 64 cm width – 38 cm height – 41 cm
	Allegro ORLEN Paczka Parcel Locker		
	Allegro DHL BOX 24/7 Parcel Locker		
	Allegro DPD Pickup Parcel Locker		lenght – 59 cm width – 38 cm height – 41 cm
Pick-Up Points	Allegro One Punkt	20 kg	length – 64 cm width – 38 cm height – 41 cm
	Allegro ORLEN Paczka Pick-Up Point		
	Allegro Delivery in DHL Point		
	Allegro Delivery in DPD Pickup Point		
Courier (delivery to your home)	Allegro One Courier Allegro DHL Courier	31,5 kg	120 cm x 60 cm x 60 cm
	Allegro DPD Courier		150 cm x 60 cm x 60 cm

Surcharge in **Allegro Delivery**

Parcel lockers and pickup points	
Order value	Order value Base fee for a **Smart!** parcel
from 30 to 44.99 PLN	0.99 PLN
from 45 to 64.99 PLN	1.99 PLN
from 65 to 99.99 PLN	3.69 PLN
from 100 to 149.99 PLN	6.19 PLN
from 150 PLN	7.99 PLN for the first parcel, 6.19 PLN for each additional one.

Parcel lockers and pickup points	
Order value	Base fee for a parcel **outside Smart**!
regardless of the order value	10.49 PLN

Courier (door-to-door delivery)	
Order value	Order value Base fee for a **Smart!** parcel
from 30 to 44.99 PLN	1.79 PLN
from 45 to 64.99 PLN	3.69 PLN
from 65 to 99.99 PLN	5.59 PLN
from 100 to 149.99 PLN	8.99 PLN
from 150 PLN	11.29 PLN for the first parcel, 8.99 PLN for each additional one.

Courier (door-to-door delivery)	
Order value	Base fee for a parcel **outside Smart**!
regardless of the order value	14.99 PLN

In addition to the basic fees, additional charges may apply
– please refer to the service price list for details.
Some services are already included in the price, and we do not charge sellers for them.

How and where to dispatch parcels?

Parcels to the ORLEN Paczka network will be picked up by ORLEN Paczka couriers, and Allegro One parcels — by one of the couriers available for this option (Allegro One Kurier or DPD), and parcels for the DHL network by DHL couriers.

How **to dispatch parcels**?

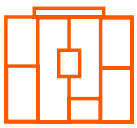
Parcels can be dispatched only with **the Ship with Allegro** tool or by integrating third-party tools with the Ship with Allegro API (e.g., Baselinker). The process of dispatching Allegro Delivery parcels with Ship with Allegro will not be different from the standard process of dispatching parcels of other carriers in this tool. Leave it to us!

How **to hand over parcels**?

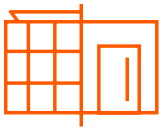
Prepared parcels can be handed over:



during a free arrival of the courier



in parcel lockers*



in dispatch points

* excluding DPD Pickup parcel lockers

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Leave it to us!



No additional agreements or invoices



Dispatch conveniently with Ship with Allegro



Full handling of logistics-related complaints